

Following are our International Account Policies regarding payment and shipping for orders shipped outside of the United States and Canada.

## International Payment Options

International accounts must be set up on **prepaid terms only**. Those terms include wire transfer and credit card payments. We are only able to accept credit cards issued by a US Institution. Credit cards we currently accept are Visa, MasterCard, Discover, and American Express. Should you wish to pay by credit card you can submit the [Secure Payment Authorization Form](#) from the support section of our website.

For security reasons we are not able to accept any payment information by e-mail.

If you prefer, you may call us with payment information at 1-501-851-2820.



## International Freight Procedures

Our shipping department is happy to include the freight on your invoice; however the freight quote will not be obtained until a final purchase order has been received. **Freight costs will not be included during the quote stage of your order.** Freight quote amounts are good for 30 days from the date they are obtained; therefore the prepayment must be received so that the product can be shipped prior to the 30 day expiry.

If you will need original documents sent to you via express methods we include the cost in the freight, so please provide that information with the order. Should you wish your order to be sent collect please provide your carrier information.

If you have a specified customs broker we ask that you provide that information at the time of the order. You should also be aware that all import fees, including but not limited to, duties and taxes are the responsibility of the importer.

The order will ship promptly upon receipt of full payment. If this is by wire transfer then we will wait until the funds have been received into our banking account. We are happy to provide you with shipping information including shipping date and tracking number via fax or e-mail once the shipment has left.

Please do not hesitate to contact us should you have any questions.

Thank you for your interest in Lafferty products.

**Accounting Department**  
Lafferty Equipment Manufacturing, Inc.

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